GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5307
ANSWERED ON:28.04.2003
MISSING LUGGAGE
JASWANT SINGH YADAV

Will the Minister of CIVIL AVIATION be pleased to state:

(a) the details of the complaints received by the Government during the last one year regarding the theft/loss of luggage, booked with the Indian Airlines and Air India both on domestic and international flights;

(b) the action taken by the Government in this regard;

(c) whether the Government have neither paid compensation nor conducted any enquiry in this regard;

(d) the reasons therefor, complaint-wise

(e) the number of cases of compensation still pending with the Government; and

(f) by when they are likely to be settled?

Answer

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK)

(a), (b),(c),(d), (e) and (f) : The information is being collected and will be laid on the Table of the House.